



## Kelsie Oliver, Alberta

Kelsie is the epitome of a true professional that always goes above and beyond the call of duty in order to give all her patients, myself included the most comfortable and comprehensive service quality and treatment possible. My treatment sessions with her are always on time and never rushed or hurried. She is always passionate and enthusiastic in regards to patient care and engagement. She has accommodated my needs through ensuring that I always receive the proper fluoride treatment, even when it was not a part of the regular checkup session on countless occasions. This is how she has demonstrated the above and beyond principle. Another example was when she was scheduled to go on vacation and I wanted to book one more appointment with her before her vacation. So that I did not miss my regular periodic dental treatment. She was very welcoming in this regard through consultation with her dental team, along with advocating with the rest of her team members to maximize and optimize my insurance plan. So that I did not have to pay any unnecessary out of pocket expenses, while also increasing the frequency of treatment visits within a calendar year. So that I can obtain the maximum amount of care towards my oral health and well-being. She is a wonderful role model for all her patients and leads by example by sharing tips on how she maximizes her oral care through consistency and positive oral habits. I learn from her example and follow her lead. I cannot imagine myself going anywhere else for dental hygiene treatment and not having her as my dental hygienist moving forward. She is a remarkable care provider that does her job to the very best of her ability on great and not so great days. I have witnessed firsthand how she treats her other patients and fellow team members. I look forward to having future treatments with her for many years to come because she always has been and will continue to be a dental hygienist superhero difference maker.

Like Batman in Gotham, in swoops our own super hero known as Kelsie Oliver RDH. Not only does she restore gingival justice which positively impacts overall body health, she helps show the true value of professional intervention in the care of their oral environment. Patients request her and are excited for her to rid their mouths of food debris, popcorn kernals, yellow teeth, bad breath, and so much more. She does her work in a thorough, yet with an extremely gentle touch, providing a



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comfortable appointment encouraging the patient to return. She is a top notch oral hygiene educator, amazing listener of life stories. She improves the oral health for people of all walks of life, all with a smile on her face.

I moved to Kelowna, BC but continue to make the 10-hour drive to Edmonton to get my teeth cleaned by Kelsie. I can't imagine having anyone else clean my teeth. I don't always pre-plan trips to Edmonton, but Kelsie always fits me in usually at the end of her long day.

Kelsie charms her clients with professionalism and efficiency throughout the dental hygiene process. She is very focused as she chats with her clients and does an excellent job to ensure high quality care. I am a senior, and quite nervous with the hygiene process but Kelsie makes it a relaxed and positive experience!

I've been seeing Kelsie for 14 years and just adore her! Every time I go in it's like meeting an old friend for coffee. Each time, you pick up right where you left off. She makes you feel so comfortable and never makes you feel ashamed because let's be honest my flossing game is not exactly on point. She knows it, I know it but she's always encouraging and positive. Now my 2 little boys go. She took the time to indulge their curiosities, showed them the tools, what they were for and even touch them. She takes the time to build a trusting relationship with them to create those future positive experiences. You know it's a great experience for kids when they ask when they get to go back the next day.

I have gone to see Kelsie Oliver for the last 13 years. She always had a big smile as I come in which is comforting because getting your teeth cleaned is not the most comfortable experience to begin with. From start to finish, she takes amazing care to reduce any type of pain which may occur from my sensitive gums. Kelsie is always very attentive to details and does an amazing job. I have been to many different hygienists before finding Kelsie and I will never go to anyone else now. She makes going to the dentist almost fun, instead of dreading the experience.



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Kelsie goes above and beyond for her patients. She has so much passion for oral health and preventative health with an outlook to the person's overall holistic health. She is an excellent educator, always leaving her patients empowered to take their own oral health seriously. She has made my 3 young kids so comfortable and at ease with getting their teeth cleaned, they actually get excited about going to the dentist. She is an exemplary hygienist.

Kelsie is a cheerful, thoroughly competent professional. She not only does a great job of cleaning my teeth, but she keeps track of my dental health; recently she identified a hidden problem that required significant intervention by my dentist. She makes a sometimes unpleasant procedure actually enjoyable!

Kelsie is very personable and makes patients feel very comfortable. She makes the whole experience of going for a cleaning enjoyable! She takes pride in her work and has a strong passion for what she does!

Kelsie cleans my teeth and it doesn't hurt at all! She reminds me to floss my teeth and showed me how to use the floss picks because I can't wrap the string around my fingers very well. She makes the dentist fun and my teeth feel so smooth when it's all done. I love coming to see Kelsie for my teeth cleanings!

Kelsie is amazing with my kids, Ella and Sheppard love going to the dentist because Kelsie is always asking them questions and is genuinely interested in them as people. I always look forward to seeing her too as she always has an entertaining story to tell to keep my mind off the work being done to my mouth. Not only an amazing dental hygienist but an overall beautiful human being! Kelsie is the first dental hygienist of all my years of going to the dentist that I know her name and have noticed the standard of excellence she holds herself to, so proud of her, this would be a very much deserved award.

I am 74 years old and have been fearful of dentists from day one. Kelsie has such a cheerful, calming spirit I actually enjoy being at their office and having the necessary procedures done. Kelsie is very informed about her job.

She respects my discomfort in the chair and is very kind and compassionate. She has offered great strategies for managing my gum and teeth care. But finally she is the one who has inspired



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me to improve my brushing and flossing so much so that this is part of my daily routine. I'm so proud of my clean and smooth teeth!!

I never enjoy going to get my teeth cleaned but Kelsie is always very gentle and does a thorough job each time I visit her at Signature Dental. She cares for her clients and takes pride in her job by trying to educate them so they can have the healthiest teeth possible.

Kelsie is super friendly and genuine. For someone who doesn't love visiting the dentist office, Kelsie sure knew how to put both myself and my three year old son at ease. She is great at keeping me up to date with what she is doing in the moment and what will be done next, and also advising of costs for everything beforehand. This means a lot to me, as a single mother who has no health coverage/insurance.

Kelsie is always cheerful and keeps me informed about what is happening. She even shares details about her personal life, which I find inspirational. Most importantly, she is superb technically—no pain and great cleaning. Does x-rays as well and spots areas of concern.

I'm not sure what my kids look forward to more.. Christmas.. or teeth cleanings! From Kelsie's cheerful greeting to her calm demeanor and professional and as-close-as-you-can-get-to-perfect cleanings, she's number one. Our family loves and looks forward to our appointments with this remarkable hygienist. She even takes the time to greet us when we're in the office just to see the dentist. Kelsie always shows concern and respect as she works. She's everything a dentist and patient could want in a dental hygienist!

Kelsie is not only an awesome dental hygienist, but she's such an awesome, friendly person as well! She goes above and beyond to show that she truly cares. She didn't charge me for a procedure once when I was going through a rough time that I had discussed with her. She totally deserves this award!

Kelsie is the most vivacious, smart, kind, skilled Dental Hygienist ever. She makes every session a delightful one and she inspires me.

My first visit to Kelsie was my best experience EVER at the dentist. She was gentle, didn't make me feel ashamed and continually put me at ease.



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